

# FMAC Fall Technical Session

Department of Revenue

Tax and Licensing Systems Replacement (TLSR) Project

November 2015



Tax and Licensing Systems  
Replacement (TLSR)

Collaboration  
Innovation  
Transformation



Transforming Revenue's Future through collaborative efforts, improved processes, and proven technology solutions.

# About the Project

- Revenue has determined that it is critical to replace its aging tax and business licensing computer systems.
- Significant improvements are expected:
  - ✓ Safeguard future revenue collections
  - ✓ Allow changes to be made timely and cost effectively
  - ✓ Enable more online services for taxpayers
  - ✓ Provide taxpayers with increased access to their information and improve self service
  - ✓ Better integrate with state and local partners including the Washington Business Hub



# About the Project

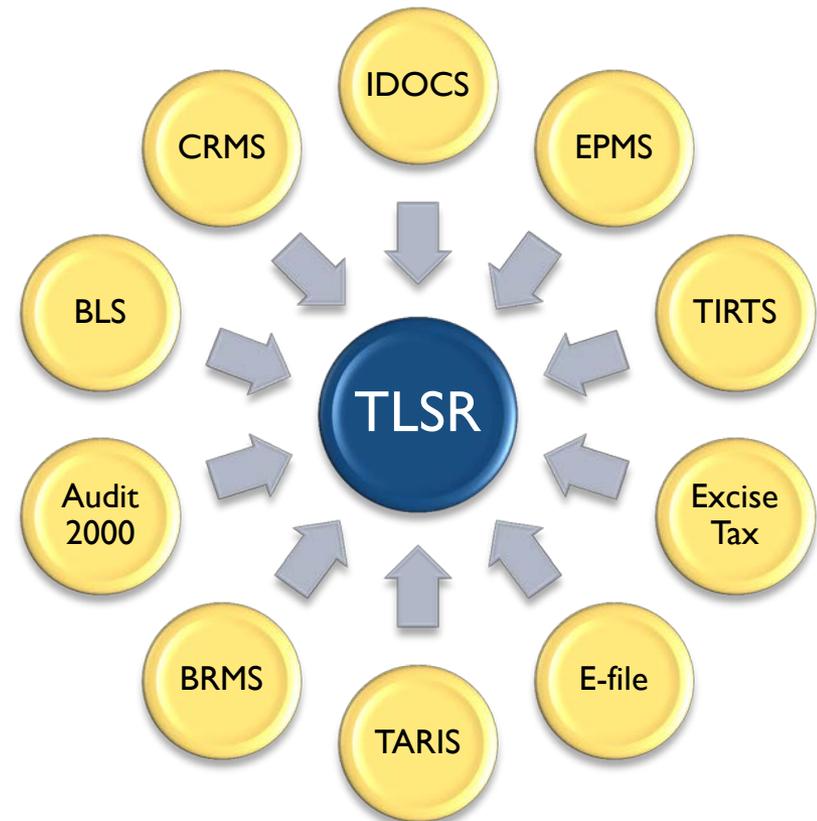
## Vision

*Transforming Revenue's future through collaborative efforts, improved processes, and proven technology solutions.*

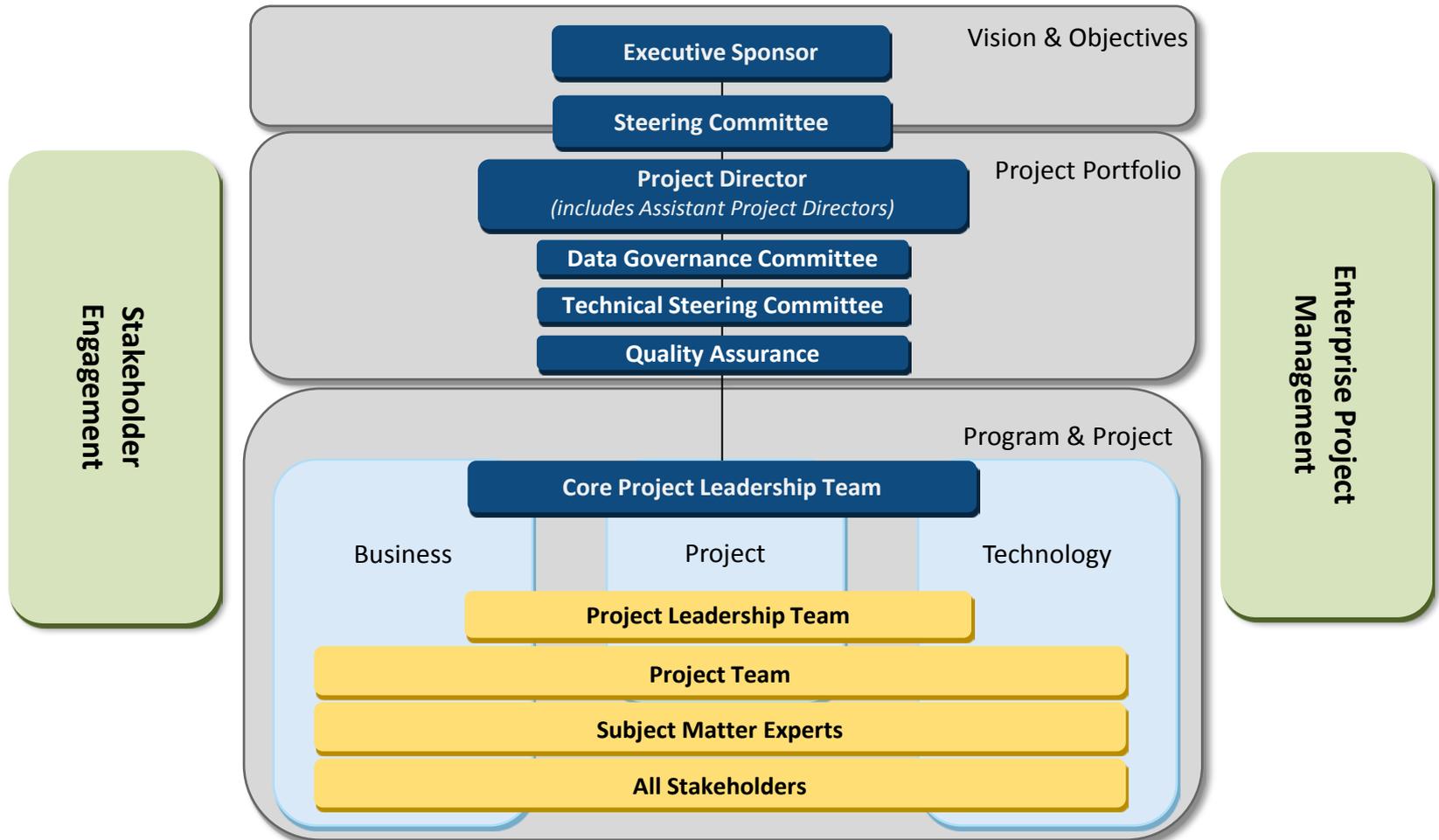
## Scope

The scope of the project is defined by the following:

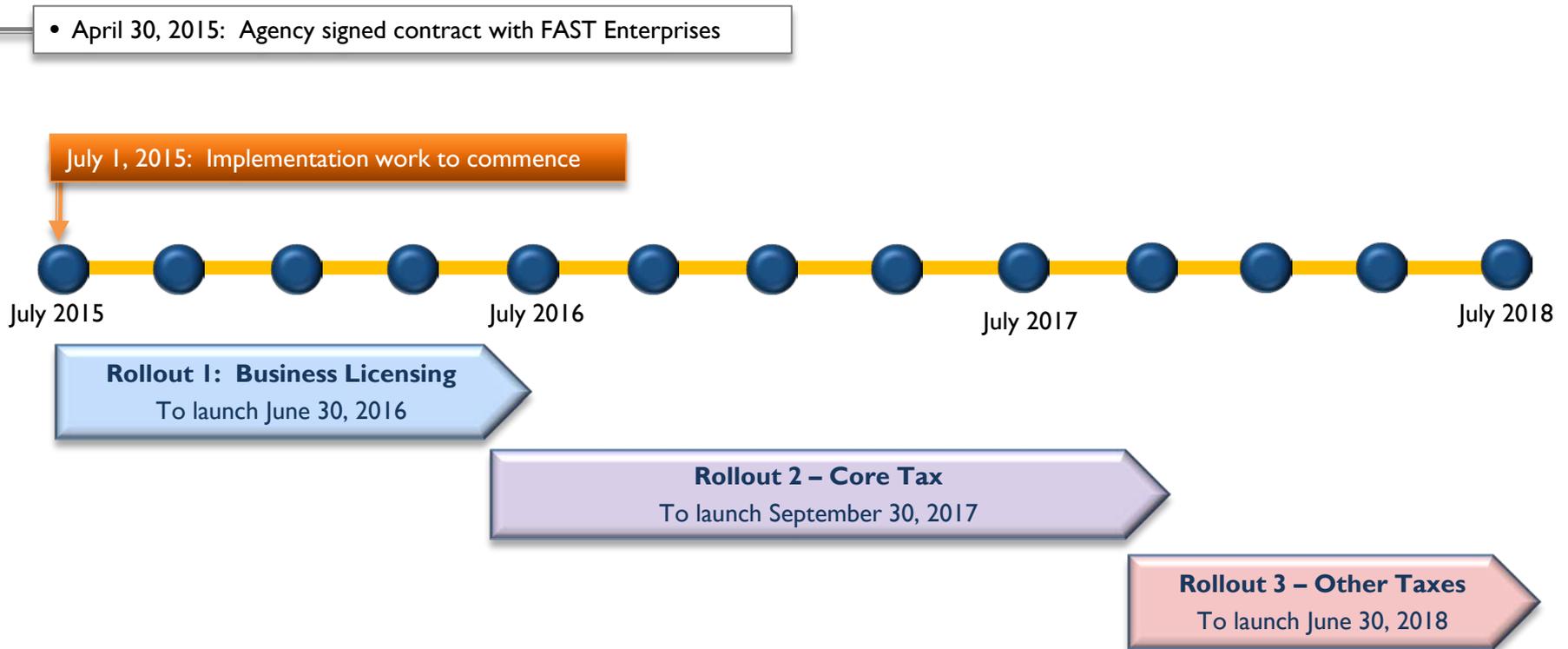
- To implement a solution that supports the administration of the core tax and business licensing programs.
- Work efforts to prepare people and systems to use the new solution.



# Governance



# Timeline



# FAST Enterprises

## About FAST:

- Based in Greenwood Village, Colorado
- Staff working with Revenue will reside in Olympia for the duration of the project
- Work spans local, state, and federal governments across the country
- 32 GenTax implementations currently in production
- Holds a solid understanding of Revenue and Licensing agencies
- Earns their name. Their agile approach to development and decision-making keeps projects moving forward
- Implemented *on time* and *within budget* in every implementation

## About GenTax – FAST’s Flagship Product:

- Fully integrated tax and business licensing software that has been in production since 1999.
- Browser-based COTS solution that can be highly configured to support business needs

