



Office of the Chief Information Officer

# Enterprise Service Definition

## FMAC April Technical Session

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## **Purpose for the Definition of an Enterprise Service:**

### Key Enabler:

- For Governance, Decision Making, and Agency Involvement in Statewide Services and Systems
- To Achieve Efficiencies at the Enterprise Level or New Business Capabilities for the State

## Definition of an Enterprise Service:

“A service that all state government agencies with a certain business need or process are required to use, unless they have received a waiver...”

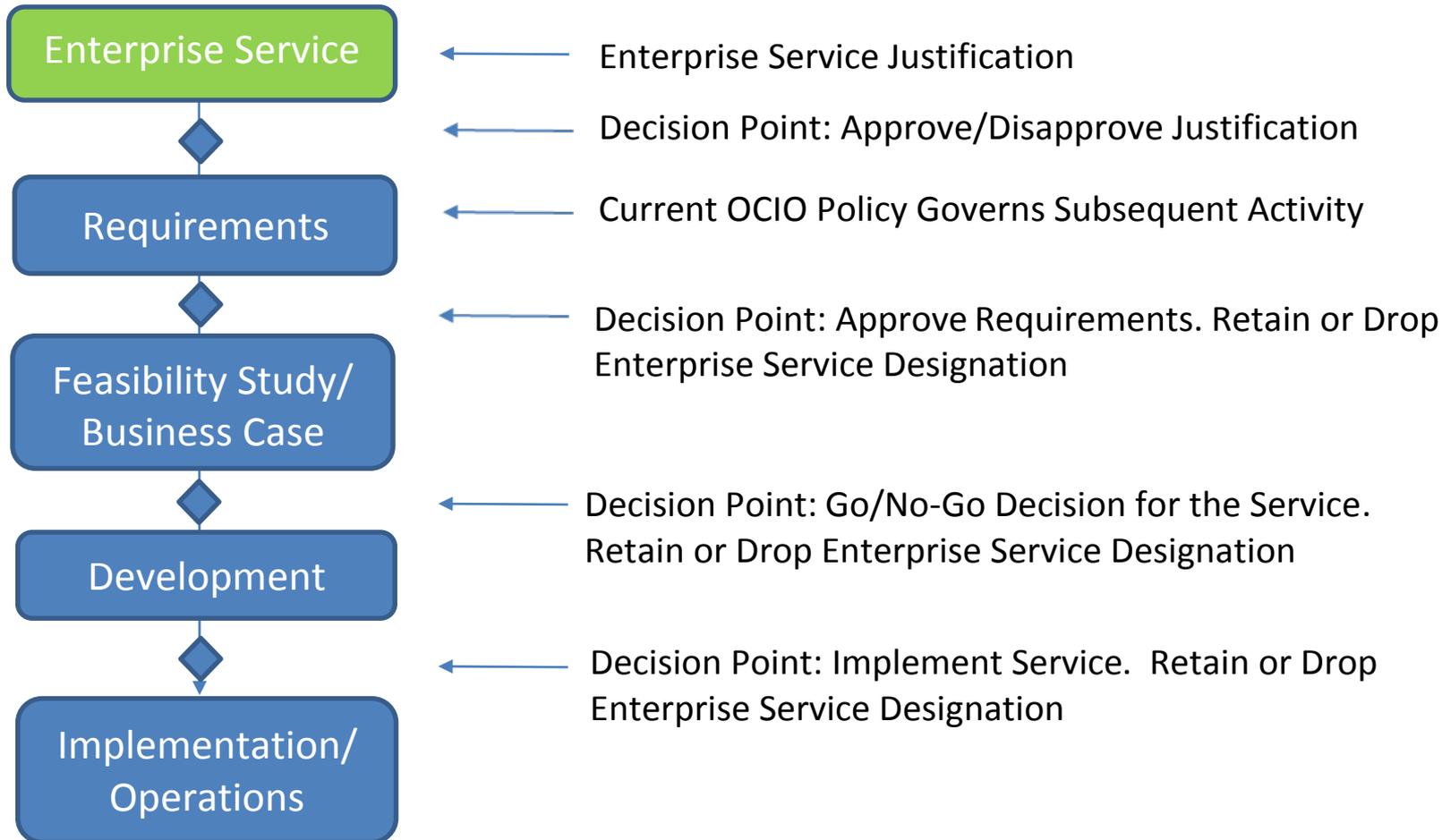
- Agencies must not adopt a similar services unless they have this waiver.
- Includes Waivers and Appeals Processes

## **Criteria to Establish an Enterprise Service:**

- There is a need to collect standard data, and/or
- It is feasible to define and develop a standard business process

# Timing for Enterprise Service Justification

## Lifecycle for a Service



## **Benefits of an Enterprise Service:**

- The policy enables the service to reasonably assume a large customer base from the beginning of the project and derive economies of scale and/or efficiencies from subsequent planning, analysis, and decision making.
- Early designation also enables agencies to provide input and participate in decisions from the start.

## Process to Develop the Definition

### 1. Reviewed a Draft with an Advisory Group

Denise Doty – DOC (OFM)

Doug Hoffer – DOC (CTS)

Steve Young – DNR

Amy Arnis - WSDOT

Christy Ridout - CTS

Dawn Tatman - DES

Glen Christopherson – State HR Assistant Director

Wendy Jarrett – OFM Accounting Policy

Jerry Britcher – DSHS

### 2. CIO Comment Period

### 3. Deputies Comment Period

### 4. Issue Definition as OCIO Policy

# Other IT Budgeting News

- Agencies are expected to bake PC replacement into the agency base budget, rather than submitting IT Decision Packages. Exceptions may still occur.

See OCIO PC Procurement Policy 201

- Agencies should hold a consult on IT Decision Packages with OCIO Oversight staff before submission to OFM.

See OCIO Policy 121, Concept Briefing Document

# Questions

## Discussion and Feedback